

Insurance Intermediaries Professional Indemnity Insurance Policy – Key Facts

This document gives a summary of the most important covers, advantages, limits and exclusions of your Insurance Intermediaries Professional Indemnity wording underwritten by Choice Insurance Agency Limited on behalf of International General Insurance Company (UK) Limited. This summary does not contain the full terms and conditions of the Policy which is in the wording itself.

Important Notice Regarding Claims and Material Facts

You must provide us with any and all information that is material to Insurers underwriting your risk. Any failure to do so may invalidate your Policy.

In the Policy certain conditions refer to being a condition precedent to the Insurer's liability or the right to be indemnified. These conditions must be complied with before Insurers will agree to provide indemnity. A claim or a circumstance which is likely to give rise to a claim must be notified to Insurers as soon as practical and never more than 14 days after receipt of any claim. Both claims and circumstance must be notified within the period of the insurance.

Your broker/advisor should advise you further on these important features of the Policy.

Claim Notification

All claims and circumstances which are notified under the Policy should be addressed in writing to:

The Claims Manager

Caytons Law

85 Gracechurch Street, London, EC3V 0AA.

Or via email at claims@caytonslaw.com

Complaints Procedure

If you have a Complaint which relates to either Your Policy or to a claim which you have submitted under Your policy then please raise this in the first instance with Your broker who will aim to resolve Your concerns by close of the next business day.

If Your broker is unable to deal with your concerns the matter will be forwarded onto Your Insurer via your Insurance provider, who is:-.

The Claims Manager

Choice Insurance Agency limited

4th Floor

Gateway Building

10 Elmer Approach

Southend-on-Sea

Essex

SS1 1LW

Or via email at Complaints@ChoiceInsuranceAgency.com

Whilst reviewing your complaint Your Insurer will:

- Acknowledge Your complaint promptly
- Investigate Your complaint quickly and thoroughly
- Keep You informed of the progress of your complaint
- Do everything possible to resolve Your complaint

Your Insurer is obliged to provide You with a written offer of resolution within 8 weeks of the date Your complaint was received.

Key Facts

Cover

You are covered for your legal liabilities that have to be paid in respect of claims resulting from breaches of professional duty, including dishonesty and libel and slander committed by a partner, principal, agent or employee committed in the course of the professional activities of your business – subject to certain exclusions as shown in the wording.

Furthermore, there is indemnity for costs associated with replacement of lost documents up to a specified limit. There is also cover for Financial Service Ombudsman Awards, for defence costs in certain regulatory or tribunal proceedings and there is a compensation for court attendance for a specified amount per day.

The wording provides cover on an any one claim limit of indemnity as specified on the schedule of the Policy. The first amounts payable for any claim, excluding defence costs, are subject to an excess payable by you as specified on the Schedule.

Notable Exclusions

- Asbestos
- Bodily Injury or Property Damage, unless arising out of omission to perform a professional duty
- Contractual Liability and Guarantees
- Directors and Officers Liability
- Fines and Penalties
- Dishonest and Fraudulent Acts
- Employers Liability
- Failure to provide finance or provision of financial / investment advice
- Pension and Benefit Schemes
- Supply of Goods & Services, (not including insurance products)
- Insolvency
- Claims by companies in which you have controlling interests
- US and Canadian liabilities and any for any work or liability outside the territorial and jurisdiction limits of the Policy
- Claims or circumstances which have or should have been notified to previous policies
- Liability due to possession or use of land or vehicles
- Loss of business and profits
- Personal Spite or Reckless Behaviour
- Nuclear, war and terrorism risks
- Any cover that would be incompatible with sanctions of the EU or UK
- Liability covered under other insurance
- Pollution
- Trading losses
- Transportation or Property owned, occupied, leased by the Insured