

Claims Contacts

Choice Insurance Agency have authority to bind business for a number of insurers across a number of products. Below is a list of all relevant claims contact details to assist you and your client when reporting claims. Please note, any open market policies will have claims details on the relevant wordings.

As a minimum, when reporting a claim be sure you have

- The policyholder name and address
- The policy number stated on the schedule

Please note that for most property claims insurers will require photos of the damage plus two quotations for repair.

Insurer	Claims Handler	Telephone	Email	Additional Reference
Household and MNW				
Pen Underwriting / Aviva	The Pen Claims Team	0161 529 1400	Personal.lines.claims@penunderwriting.com	Choice Insurance Agency
Residential Let				
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
SCOR	Kelly Adjusters Limited	01371 829276	claims@kellyadjusters.co.uk	Choice Insurance Agency
AXIS	Gallagher Bassett International Ltd	01443 229513 01724 761378 (5pm-9pm)	uk.luminosclaims@gbtpa.com	Choice Insurance Agency
General Liability				
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
SCOR	Kelly Adjusters Limited	01371 829276	claims@kellyadjusters.co.uk	Choice Insurance Agency

Insurer	Claims Handler	Telephone	Email	Additional Reference
Property Owners Liability				
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
SCOR	Kelly Adjusters Limited	01371 829276	claims@kellyadjusters.co.uk	Choice Insurance Agency
Commercial Combined				
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
SCOR	Kelly Adjusters Limited	01371 829276	claims@kellyadjusters.co.uk	Choice Insurance Agency
Commerical Property Owners				
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
SCOR	Kelly Adjusters Limited	01371 829276	claims@kellyadjusters.co.uk	Choice Insurance Agency
AXIS	Gallagher Bassett International Ltd	01443 229513 01724 761378 (5pm-9pm)	uk.luminosclaims@gbtpa.com	Choice Insurance Agency
Retail / Office / Taxi Office				
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
Unoccupied Property				
Sirius Point - Property	Innovation group UK LTD	0344 557 7854	PropertyClaims@Innovation.Group	Choice Insurance Agency
Sirius Point - Liability	Kennedys Law Claims	0344 557 6246	bspoke@kennedyslaw.com	Choice Insurance Agency
Beazley	Woodgate and Clark Limited	01732 520273 Out of hours: 01732 520270	newclaim@woodgate-clark.co.uk	Choice Insurance Agency

Insurer	Claims Handler	Telephone	Email	Additional Reference
Professional Indemnity				
Aspen	Choice Insurance Agency	01702 411 200	Info@choiceinsuranceagency.com	
Tools of Trade				
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
Contract Works				
TMHCC	TMHCC	01656 868000	Liabilityclaims@tmhcc.com	Choice Insurance Agency
Ascot	Woodgate and Clark Limited	01732 520273	newclaim@woodgate-clark.co.uk	Choice Insurance Agency
SCOR	Kelly Adjusters Limited	01371 829276	claims@kellyadjusters.co.uk	Choice Insurance Agency