# Claims Contacts

Choice Insurance Agency have authority to bind business for a number of insurers across a number of prouducts. Below is a list of all relevant claims contact details to assist you and your client when reporting claims. Please note, any open market policies will have claims details on the relevant wordings.
As a minimum, when reporting a claim be sure you have

· The policyholder name and address

· The policy number stated on the schedule

Please note that for most poperty claims insurers will require photos of the damage plus two quotations for repair.

| Insurer | Claim Type | Claims Handler | Telephone | Email | Additional Reference |
|---|---|---|---|---|---|
| **Household and HNW** | | | | | |
| Fairmead Insurance Limited | All Claims | Davies Group | 03301 026 796 | newclaims.penunderwriting@davies-group.com | CHOICE |
| SAGIC | All Claims | SAGIC | 0300 030 1865 | claims@sagic.co.uk | |
| **Residential Let** | | | | | |
| Argenta | All Claims | Kelly Adjusters | 01371 829276 | newclaims@kellyadjusters.co.uk | Choice Insurance Agency |
| Covéa Insurance plc | All Claims | Pen Underwriting | 03330 107 190 | uk.newclaims@penunderwriting.com | |
| SAGIC | All Claims | SAGIC | 0300 030 1865 | claims@sagic.co.uk | |
| AXIS | All Claims | Gallagher Bassett Technical | 01443 229513<br>Emergency 24/7 Out of Office Number: 01724 761378 | uk.gbtechnical.adjusting@gbtpa.com | Choice Insurance Agency |
| **General Liability** | | | | | |
| Faraday | All Claims | Choice Insurance Agency | 01702 411 200 | claims@ChoiceInsuranceAgency.com | |
| Argenta | All Claims | Kelly Adjusters | 01371 829276 | newclaims@kellyadjusters.co.uk | Choice Insurance Agency |
| Covéa Insurance plc | All Claims | Pen Underwriting | 03330 107 190 | uk.newclaims@penunderwriting.com | |

| Insurer | Claim Type | Claims Handler | Telephone | Email | Additional Reference |
|---|---|---|---|---|---|
| **Property Owners Liability** | | | | | |
| Faraday | All Claims | Choice Insurance Agency | 01702 411 200 | claims@ChoiceInsuranceAgency.com | |
| Covéa Insurance plc | All Claims | Pen Underwriting | 03330 107 190 | uk.newclaims@penunderwriting.com | |
| Argenta | All Claims | Kelly Adjusters | 01371 829276 | newclaims@kellyadjusters.co.uk | Choice Insurance Agency |
| **Commercial Combined** | | | | | |
| Argenta | All Claims | Choice Insurance Agency | 01702 411 200 | claims@ChoiceInsuranceAgency.com | |
| Covéa Insurance plc | All Claims | Pen Underwriting | 03330 107 190 | uk.newclaims@penunderwriting.com | |
| Faraday | All Claims | Choice Insurance Agency | 01702 411 200 | claims@ChoiceInsuranceAgency.com | |
| **Commerical Property Owners** | | | | | |
| Argenta | All Claims | Kelly Adjusters | 01371 829276 | newclaims@kellyadjusters.co.uk | Choice Insurance Agency |
| Faraday | All Claims | Choice Insurance Agency | 01702 411 200 | claims@ChoiceInsuranceAgency.com | |
| AXIS | All Claims | Gallagher Bassett Technical | 01443 229513<br>Emergency 24/7 Out of Office Number: 01724 761378 | uk.gbtechnical.adjusting@gbtpa.com | Choice Insurance Agency |
| **Retail / Office / Taxi Office** | | | | | |
| Covéa Insurance plc | All Claims | Pen Underwriting | 03330 107 190 | uk.newclaims@penunderwriting.com | |
| **Unoccupied Property** | | | | | |
| Watford Insurance | All Claims | Davies Managed Systems | 0344 856 2061 | | |
| **Professional Indemntiy** | | | | | |
| Arch Insurance | All Claims | Xact Underwriting Solutions | | Claims@xusl.co.uk | |
| **Tools of Trade** | | | | | |
| Covéa Insurance plc | All Claims | Pen Underwriting | 03330 107 190 | uk.newclaims@penunderwriting.com | |
| **Contract Works and Plant** | | | | | |
| Faraday | All Claims | Choice Insurance Agency | 01702 411 200 | claims@ChoiceInsuranceAgency.com | |