

Claims Contacts



Choice Insurance Agency have authority to bind business for a number of insurers across a number of products. Below is a list of all relevant claims contact details to assist you and your client when reporting claims. Please note, any open market policies will have claims details on the relevant wordings.

As a minimum, when reporting a claim be sure you have

- The policyholder name and address
- The policy number stated on the schedule

Please note that for most property claims insurers will require photos of the damage plus two quotations for repair.

Insurer	Claim Type	Claims Handler	Telephone	Email	Additional Reference
Household and HNW					
AmTrust	All Claims	AmTrust Claims	0333 577 6548	claims@amtrusteu.co.uk	CHOICE
Legal & General / ERGO Versicherung AG	All Claims	Ryan Direct Group	0330 102 6062	Pen-Underwritingclaims@ryandirectgroup.co.uk	
SAGIC	All Claims	SAGIC	0300 030 1865	claims@sagic.co.uk	
Residential Let					
AmTrust	All Claims	AmTrust Claims	0333 577 6548	claims@amtrusteu.co.uk	CHOICE
Argenta	All Claims	CMSL	0344 371 2362	CMSL.NewClaims@davies-group.com	Choice Insurance Agency
Argo / Covéa	All Claims	Pen Underwriting	03330 107 190	uk.newclaims@penunderwriting.com	
SAGIC	All Claims	SAGIC	0300 030 1865	claims@sagic.co.uk	
General Liability					
Faraday	All Claims	Choice Insurance Agency	01702 411 200	claims@ChoiceInsuranceAgency.com	
Argenta	All Claims	Choice Insurance Agency	01702 411 200	claims@ChoiceInsuranceAgency.com	
Argo / Covéa	All Claims	Pen Underwriting	03330 107 190	uk.newclaims@penunderwriting.com	
Builders Direct S.A.	All Claims	Caytons Law	0207 398 7600	mgamclaims@caytonslaw.com	

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Property Owners Liability					
Faraday	All Claims	Choice Insurance Agency	01702 411 200	claims@ChoiceInsuranceAgency.com	
Argo / Covéa	All Claims	Pen Underwriting	03330 107 190	uk.newclaims@penunderwriting.com	
Builders Direct S.A.	All Claims	Caytons Law	0207 398 7600	mgamclaims@caytonslaw.com	
Commercial Combined					
Argenta	All Claims	Choice Insurance Agency	01702 411 200	claims@ChoiceInsuranceAgency.com	
Builders Direct S.A.	All Claims	Caytons Law	0207 398 7600	mgamclaims@caytonslaw.com	
Commerical Property Owners					
Argenta	All Claims	CMSL	0344 371 2362	CMSL.NewClaims@davies-group.com	Choice Insurance Agency
Builders Direct S.A.	All Claims	Caytons Law	0207 398 7600	mgamclaims@caytonslaw.com	
Retail / Office / Taxi Office					
Argo / Covéa	All Claims	Pen Underwriting	03330 107 190	uk.newclaims@penunderwriting.com	
Builders Direct S.A.	All Claims	Caytons Law	0207 398 7600	mgamclaims@caytonslaw.com	
Unoccupied Property					
ERGO	All Claims	Davies Managed Systems	0344 856 2088		
Professional Indemntiy					
Arch Insurance	All Claims	Xact Underwriting Solutions		Claims@xusl.co.uk	
Tools of Trade					
Argo / Covéa	All Claims	Pen Underwriting	03330 107 190	uk.newclaims@penunderwriting.com	
Contract Works and Plant					
Builders Direct S.A.	All Claims	Caytons Law	0207 398 7600	mgamclaims@caytonslaw.com	